

# RAIDER TRADER BUNDLE FAQs

#### What is the Raider Trader Bundle?

Raider Trader Bundle is a course material delivery model that simplifies the student experience, lowers the cost of materials, and ensures students have access to all required course materials on or before the first day of class. Through this innovative program, physical books are conveniently packaged and provided to students on a rental basis and digital materials are accessed directly within Brightspace. All required course materials are included for the flat fee of \$26 per credit hour enrolled, added directly to your student account. At the end of the term, students will receive email reminders to return rented physical course materials to the bookstore.

#### How does it work?

- Register for your classes and the bookstore will start preparing your course materials
- One month before classes start, you will receive an email instructing you to select your delivery preference (in-store pickup or shipped directly to you)
- An email notification will be sent when your order is ready for pickup or when it ships
- Your digital materials will be delivered for your course(s) within the LMS

# Who is eligible to participate?

All students are eligible to participate with the exception of high school students participating in dual credit programs. Additionally, the following ART classes are excluded from the program:

- ART115 Drawing I
- ART116 Drawing II
- ART150 Two-Dimensional Design
- ART160 Three-Dimensional Design

# What materials are included in the program?

The program provides all required textbooks, eTextbooks, lab manuals, and access codes to eligible students.

# What materials are excluded from the program?

The program does not include consumable course supplies that cannot be returned and reused such as lab goggles, dissection kits, molecular model kits, engineering kits or nursing kits.

# How do I enroll in the program?

All eligible students will be automatically enrolled in the Raider Trader Bundle.

# Can I opt-out of the program?

Students have the option to opt-out of the Raider Trader Bundle each semester during the opt-out window. The opt-out window for the Fall 2024 semester is open August 21 through September 10, 2024. Once opted out, students will not receive their required materials in a convenient package and access to digital content will be removed after the opt-out window closes. Options for purchasing course materials after opting out can be found on the bookstore website. To begin the opt-out process, please follow this link.

#### How do I change my opt-out status?

To change your opt-out status and opt into the Raider Trader Bundle, please click <u>here</u> or follow the instructions found in your opt-out confirmation email. Please note you must make your final selection by September 10, 2024.

# How do I purchase my course materials if I decide to opt-out of the program?

Students will be responsible for purchasing their required course materials through the bookstore.

# When are my textbook rentals due back to the bookstore?

The deadline to return all rental textbooks is the last day of final exams for the semester. Students will receive reminders ahead of the rental deadline to their email address.

# Can I buy my rented textbook?

Yes, the program provides you with the option to purchase any rental textbooks at a reduced rate during the semester.

# Do I need to return books if they are for a continuation course? Yes, you will still be required to return continuation course textbooks. You will be issued the same title for the next semester of the continuation course.

# What happens if I never verify my order?

Students will receive email notifications from the bookstore reminding them to verify their order and choose their fulfillment preference. If the student does not opt-out, their materials will be held at the bookstore and their student account will be charged.

# If I never pick up my books, will I still get charged?

Yes, if the student does not opt-out, physical materials will be held at the bookstore, digital materials will be accessed through Brightspace, and the student account will be charged.

# What if I drop a class?

If course materials have been picked up or delivered for the dropped class, those materials should be returned to the bookstore within 48 hours. If you drop a class and enroll in a different class, the bookstore will "swap" the required course materials so that you have what you need.

# Can I opt-out if I picked up my textbooks?

Yes, you will have 48 hours to return your textbooks. If you do not return the textbooks, the charges for the bundle will remain on your student account and you will be subject to a replacement and non-return processing fee.